

iSleep Mattress Warranty – 800-219-3151

What is covered:

- This iSleep mattress cover, foam rails, foam pads, air chambers, air pump, air controls, temperature system and box foundation are warranted to be free from defects in material and workmanship that impair the serviceability of the product for a period of 20 years from the original purchase date.

What is not covered:

- Conditions occurring from normal wear and tear including but not limited to:
- Mattress cover that is soiled.
- Damage from cleaning, dry cleaning or laundering.
- Damage from abuse or misuse.
- Mattress or foundation for use or rent while the iSleep product is repaired or replaced.

100% Replacement Years 1–3	50% of Replacement Cost Years 4–20
--------------------------------------	--

For Warranty Service:

- Contact Customer Service at 1-800-219-3151, or send email to: service@isleep.com or write to iSleep, Inc., PO Box 57220, Lincoln, NE 68505 to initiate the warranty Service.

What we will do:

- The manufacturer will cover 100% of the material cost to repair or replace defective components for 3 years from the date of purchase to the original purchaser. For years 4 through 20, the manufacturer will cover 50% of the replacement cost.
- The “cost” is the purchase price of the defective product or component at the time the warranty claim is made or the price of a comparable product or component if the original product or component is no longer in production.

What will void this warranty:

- Use of unauthorized components in conjunction with this iSleep product.
- Tampering or opening components of the warranted product or component.
- Tears, punctures, or damages caused by improper use, negligence, excessive strain, improper installation, accidents, or acts of nature such as but not limited to lightning damage.
- Sale, transfer or other disposal of the warranted product or component.

Limitations:

Your exclusive remedy, IN LIEU OF ALL INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING FOR NEGLIGENCE, is limited to repair or replacement of any product or components deemed to be defective under the terms and conditions stated above. No other warranty is expressed or implied, and iSleep will bear no other expenses.

- Repair or replacement of a component does not extend the limited warranty or begin a new limited warranty period.
- iSleep reserves the right to refuse to repair or replace any product or component that is returned in an unsanitary condition.
- This limited warranty applies to normal residence use only.
- The manufacturer's liability is limited to this expressed warranty.

ANY IMPLIED WARRANTIES APPLICABLE TO THIS PRODUCT ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

 **WARNING**

NEVER LET INFANTS OR PHYSICALLY CHALLENGED PERSONS SLEEP ON THIS MATTRESS.

Infants 12 months or younger, or physically challenged persons can suffocate while using this mattress if they become trapped between mattress and frame or wall, become wedged against adult and mattress, or sink into mattress while on stomach. Infants, physically challenged persons, or anyone insensitive to heat or with poor circulation may not be aware of contact with, or be able to move away from the mattress heating system, possibly resulting in injury.