



Assembly Instructions and Owner's Manual

Congratulations on your purchase of the iSleep Bed™

You are about to experience what a difference eight hours can make. That is, eight hours of the rejuvenating sleep you need.

The exclusive technology behind the **iSleep Bed** uses the best technology from four different types of mattress combined into one bed. Together they ensure that you will have near perfect sleep posture and support—no matter what firmness you find most comfortable. Add to that adjustable, side-by-side controls for firmness, luxurious, pressure-relieving foam and warmth at the individual control of each sleep partner, and you have a one of a kind mattress.

Once you experience the freedom to adjust your mattress to the softness or firmness level that's right for you without sacrificing the proper support your body needs, we're confident you'll never want to sleep on anything but an **iSleep Bed**.

And, if you do have questions about your bed or need help finding the firmness setting that is best for you, our Customer Service staff is ready to help. Just call them at 1-800-219-3151, or e-mail them at customerservice@isleep.com.

We invite you to tell your friends and neighbors about this truly revolutionary product so that they too can wake up to better living—alert, refreshed and eager to savor the day. We thank you for your purchase and wish you years of restful and comfortable sleep.


A handwritten signature in black ink that reads "Lynn Larson".

Lynn Larson
President
iSleep, Inc.






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This is a hazard alert symbol:  When you see this symbol, be aware that personal injury or property damage is possible. The hazard is explained in the text following the symbol. Read the information carefully before proceeding.

The following is an explanation of the three different types of hazards.

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|  DANGER | Severe personal injury or death will occur if hazard is ignored. |
|  WARNING | Severe personal injury or death can occur if hazard is ignored. |
|  CAUTION | Minor injury or property damage can occur if hazard is ignored. |



Read the information carefully before proceeding.
**READ AND FOLLOW ALL INSTRUCTION WARNINGS TO
REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK:**

- | | |
|--|--|
|  DANGER | Do not pump flammable or explosive gases or operate the unit in an atmosphere containing them. |
|  CAUTION | The pump is designed for air only. Do not allow corrosive gases or particulate material to enter the pump. Water vapor, oil-based contaminants, or other liquids must be filtered out. |
|  CAUTION | Ambient temperature should not exceed 40° C (104° F). |
|  CAUTION | Close supervision is necessary when any appliance is used by or near children. |

The air pump's function is to pump air and under no circumstances should it be used to pump any other gases.


The air pump must not be used for the pumping of fluids, particles, solids, or any substance mixed with air, particularly combustible substances likely to cause explosions.

INSTALLATION



-  **WARNING** To avoid risk of electrocution do not use this product in an area where it could come in contact with water or other fluids.
-  **CAUTION** Do not block the flow of cooling air over the pump in any way. The life of the pump may be reduced or malfunction could occur, if hazard is ignored.

STORAGE

Store indoors out of the weather in a dry area. Make certain the electrical cord is placed so there will be no chance of damage.

-  **CAUTION** To avoid risk of electrocution or damage to the pump do not store this unit where it could come into contact with water or liquids. Store indoors.

OPERATION

-  **CAUTION** Do not operate if the cord or plug is damaged, or if the pump is malfunctioning, dropped, or damaged in any way.
-  **CAUTION** Ensure pump is securely mounted prior to operation.

DO NOT:

- ▶ Use this mattress with an infant, a helpless person, or anyone who cannot clearly understand or operate the controller or anyone insensitive to heat.
- ▶ Tuck in the wired connector(s) at the foot of the bed.
- ▶ Route the electrical cords between the mattress and the box spring. Do not allow the cords to be pinched, trapped, or crossed.
- ▶ Use more than one electric heating device on a bed at the same time, such as adding an electric blanket.
- ▶ Insert pins into the mattress—they may damage the electrical wiring.
- ▶ Use the sleep adjustment mattress on a pullout bed or a fold-up bed. Doing so could pinch the wires and lead to a potential safety hazard or damage the air chambers.
- ▶ Use the mattress when it is wet. Allow it to dry naturally before connecting it.
- ▶ Open up the Controller case.

Note:

- ▶ Keep all dogs, cats, and other pets away from your **sleep adjustment bed**. They could damage the wiring, leading to a potentially harmful situation.
- ▶ Be sure that you only use this mattress on standard 110-to-120 volt alternating current. Do not attempt to use with AC power with a different voltage. Do not attempt to power it with DC batteries.

Step 1 Parts Inventory

Your **iSleep Bed** will arrive in a few cartons. Make sure that the cartons are undamaged before the delivery personnel leave your home. **If there is damage to the cartons or the bed parts inside, or any of the cartons is missing, you must note that information on the delivery receipt and file a claim with the delivery company.** NOTE: If any parts are missing, contact Customer Service at 1-800-219-3151 for assistance.

You may have also purchased one or more of the following:

- AA** 1 Temperature Control pad
- BB** 1 bed frame
- CC** 1 foundation (all sizes will have 2 pieces)



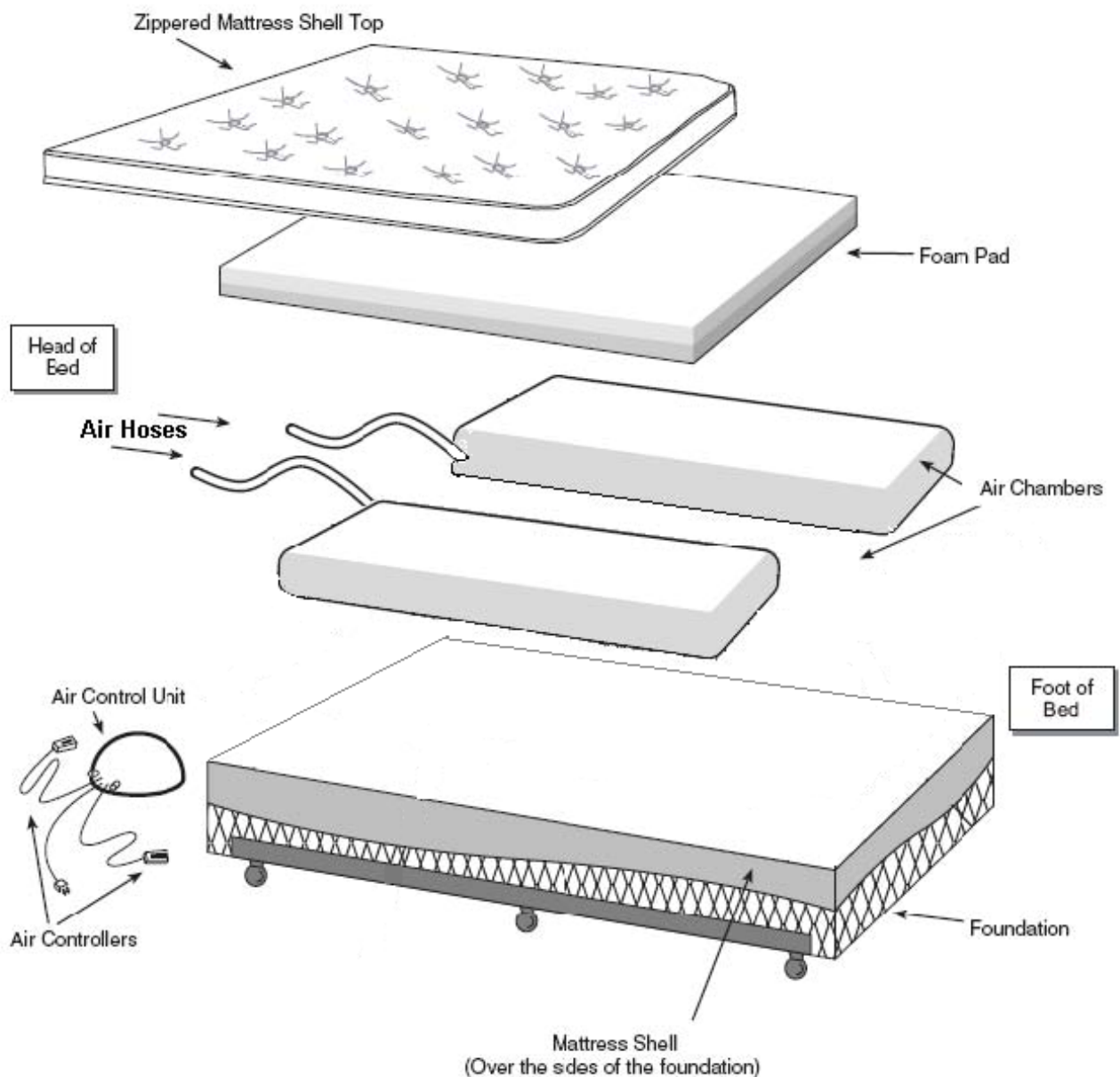
Step 2 Assembling Your Bed

Your **iSleep Bed** will fit any standard queen/king bed frame. If you purchased a bed frame, you will need to assemble it first. Note: Assembly instructions are included with the bed frame.

- Two three-pronged, grounded outlets or adapters near the head of your bed are required to operate your sleep adjustment bed. If you have other electrical devices (lamps, alarm clocks, etc.) near the head of your bed, you will need additional outlets or a UL approved power strip.
- When assembling your bed, move the frame away from the wall to have better access from all sides of the bed.
- Place the foundation (2 pieces) on the bed frame – open side down – law tags at the head of the bed.
- Place the air control unit on the floor near the center of the head of the bed.

The quick connect ports and electrical power cord should face your wall outlet.

Note: Make sure there is not a kink in the hoses that are attached to the mattress, which could interfere with the air flow.



- Place the iSleep mattress on top of the foundation with the “law tags” or zipper start at the head of the bed – the air hoses exit at the head of the bed (usually towards the wall or head board) through the hole in the bottom of the mattress cover.
- Remove the rubber stoppers from the ends of each air hose. Save them in the plastic bag that the Owner’s Manual came in for future use when moving the bed.
- Connect the hose to the snap hose connection port on the side of the Air Control Unit. You will hear a “click” when they connect. Once this is completed, repeat the process using the hose for the other side of the bed.
- Plug air pump unit in to the electrical outlet.
- Using one of the hand held air controllers, press the UP or DOWN arrow until a “15” appears in the display. This will inflate the air chamber just enough to make

sure it is flat. The air pump will shut off when the air chamber is filled to a “15” setting.

- After the first chamber is inflated, repeat for the second chamber.

Note: You cannot use both controllers at the same time.

Your bed is now ready to use.

The iSleep Bed™ Use and Care Instructions

Using Your Smart Air Controllers

Note: refer to the Rapid Air instructions attached to this manual



Turning your Smart Air Controllers on

Once your air unit is plugged into a wall outlet, the Smart Air Controllers will have power. Press any button to activate the display.

Adjusting the Comfort Setting of Your Mattress

- The number on the display is the actual pressure inside the mattress. The higher the number, the firmer your mattress will be.
- Press and hold the UP arrow key to increase the firmness setting. When the number that you wish to set the bed to appears, release the button and the air control then will either increase or decrease the firmness of your mattress.
- Press and release the DOWN arrow key to decrease the firmness setting.
- While the firmness is adjusting, the display will flash. You will also hear the faint sound of the air unit adjusting the air chamber.

- Once the selected firmness setting is reached, the display will show the number of the setting and you can adjust again if desired.
- You cannot use both controllers at the same time. If you are using one controller and try to use the other, the second control will wait to adjust.

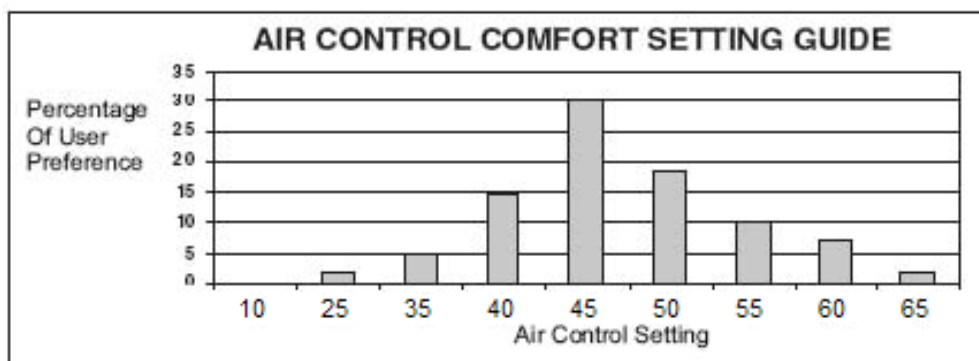
Please Note:

If the pump cannot achieve the comfort level within several minutes, check that there are no kinks in the air hoses, and that the hoses are securely connected to the Air Control Unit. Contact Customer Service at 1-800-219-3151 if you need assistance.

AIR CONTROL COMFORT SETTING GUIDE
Finding Your Personal Firmness Setting

Customizing the Firmness of Your sleep adjustment bed

- Holding your air controller, lie down on your iSleep Bed on your back without a pillow.
- While lying on the bed, fully inflate your sleep adjustment bed to a setting of 75.
- Concentrating on your hips and lower back, slowly deflate the mattress 5 numbers setting at a time using your air controller until you feel your pelvis reposition into the mattress and tilt forward and your lumbar section (the area in the small of your back) is filled in comfortably.
- Leave your sleep adjustment bed at that setting for a couple of nights to allow your body to adjust to the support.
- If after one or two nights of sleeping at this setting you don't feel the setting is right for you, simply adjust the firmness of the mattress up or down by one number to try a new setting.



NOTE: Most people find that the comfort setting they chose for sleeping on their back is also the setting they use for sleeping on their side. However, you can adjust your bed further for personal comfort without compromising support.

If you're having trouble finding your comfort setting, start sleeping at a setting of '6' for one or two nights. From that setting move up or down one number at a time, sleeping at that number one or two nights before trying another setting. Firmness settings between 40 – 55 are the most frequently used.

Questions About My Bed

The following is additional information about your bed. If your question is not answered below, please call our toll-free customer service help line at 1-800-219-3151 or email us at customerservice@isleep.com. Our Customer Service Representatives are available from 8:00 a.m. to 5:00 p.m. CST Monday–Friday. If you call at any other time, be sure to leave us a time of day you would like one of our representatives to call you back.

What if the air controller does not fit at the head of or under my bed?

You can move the air controller to the side of the bed. The air hoses will not reach to connect to the air control unit, but extension air hoses are available through Customer Service at 1-800-219-3151.

What if the air chambers appear to be too short?

The air chambers will stretch to fit in a couple of days. When assembling your bed, you need to place the air chambers in the middle of the bed and partially inflate them before fully inflating them.

Will my bed deflate if there is a power loss or power surge?

No, your mattress will maintain its firmness setting. To protect your air control unit and the hand held air controllers, we recommend using a surge protector.

How can I get a smooth appearance to my bed when one side is on a firm setting and the other on a softer setting?

Before making your bed in the morning, inflate both sides to a “25” or higher setting. You will then have an even, smooth bed surface. Before going to bed in the evening, press the MEMORY button on each controller to return to your favorite setting.

What if I have other questions about my sleep adjustment bed?

Call our toll-free customer service help line at 1-800-219-3151 or email us at customerservice@isleep.com. Our Customer Service Representatives are available from 8:00 a.m. to 5:00 p.m. CST Monday–Friday. If you call at any other time, be sure to leave us a time of day you would like one of our representatives to call you back.

What if something is not working properly, and I need warranty work?

Call this toll-free customer service number, 1-800-219-3151, or email us at customerservice@isleep.com. We will be happy to help you.

Caring For Your sleep adjustment bed

- You may want to store your Owner's Manual between the mattress and foundation so it is easily accessible.
- Use a mattress pad to protect your new mattress.
- Do not block the flow of cooling air over the pump. The life of the pump may be reduced or a malfunction could occur if the airflow is blocked.

Cleaning your sleep *adjustment* bed

- A professional must clean all of the fabric on your sleep adjustment bed as they do upholstery. Do not wash any parts of your bed in a washing machine or place them in a dryer. Do not dry clean.
- To spot clean small areas—dab on sparkling water or mild detergent. Blot firmly with a clean cloth or sponge to remove the spot. Do not rub or scrub.

Moving or Transporting Your sleep *adjustment* bed

Want to rearrange your bedroom? Move to a new location? No problem. You can move your sleep adjustment bed fully inflated or disassemble it for easier transport. Just follow these instructions to protect it from damage.

Rearranging your bedroom furniture

- ▶ Unplug the air unit from the electrical outlet.
- ▶ Place the air unit securely on top of the bed.
- ▶ Be sure that all cords and hoses are off the floor and out of the way.
- ▶ Move your bed to the desired location in your bedroom.
- ▶ Plug the air unit back into the electrical outlet and store it as before, at the head of the bed.

Moving to a new location

You can either move your bed fully inflated or disassemble it for easier transport.

Moving your bed fully assembled

- ▶ Unplug the air unit from the electrical outlet.
- ▶ Locate the rubber stoppers you have stored in the plastic bag with your Owner's Manual.
- ▶ Remove the air hoses from the air unit—press the metal release valve at the end of each hose and pull gently to release them.
- ▶ Quickly cap off the air hoses using the rubber stoppers.
- ▶ You may now transport your bed.
- ▶ To set up your bed, remove the rubber stoppers and store them in the plastic bag with your Owner's Manual.
- ▶ Reattach the air hoses to the air unit and plug the unit into the wall outlet.
- ▶ Some of the air may have escaped when you capped off the air hoses, so you may need to adjust the firmness of your sleep adjustment bed.

Disassembling your bed for moving

- ▶ Disconnect the air unit from the electrical outlet.
- ▶ Locate the rubber stoppers you have stored in the plastic bag with your Owner's Manual.
- ▶ Remove the hoses from the air unit—press the metal release valve on the end of each hose and pull gently to disengage.
- ▶ Deflate the air chambers—gently press to allow air to escape.
- ▶ Roll the chambers loosely, starting from the bottom and moving up, to release any additional air. Cap off the air hoses using the rubber stoppers
- ▶ Place the cover and foam in a protective bag to prevent stains.
- ▶ Pack all bed components in durable boxes for transport.
- ▶ After moving, follow the assembly instruction in your Owner's Manual to set up your bed.

Warranty

What is covered:

▶ This iSleep heated mattress cover, foam rails, foam pads, air chambers, air pump, air controls, temperature controls and box foundation are warranted to be free from defects in material and workmanship that impair the serviceability of the product for a period of 20 years from the original purchase date.

What is not covered:

▶ Conditions occurring from normal wear and tear including but not limited to mattress cover compression, foam compression or discoloration of components. (Any leveling, flattening out, stretching, or conforming of the cover is a natural part of the breaking in process for the bed system. Mattress cover with less than 1½” body impression is not covered under warranty.)

- ▶ Mattress cover that is soiled.
- ▶ Damage from cleaning, dry cleaning or laundering.
- ▶ Damage from abuse or misuse.
- ▶ Mattress or foundation for use or rent while the iSleep product is repaired or replaced.

100% Replacement Years 1-3	50% of Replacement Cost Years 4-20
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What you must do:

▶ Contact Customer Service at 1-800-219-3151, send email to customerservice@isleep.com or write to iSleep, Inc., 1401 West Bond Circle, Lincoln, NE 68521 to initiate the warranty claim and arrange the return of the warranted product or component.

▶ After contacting Customer Service, return the defective item in sanitary condition to iSleep with the area in question clearly marked. Shipping costs are the responsibility of the purchaser.

What we will do:

▶ The manufacturer will cover 100% of the material cost to repair or replace defective components for 3 years from the date of purchase to the original purchaser. For years 4 through 20, the manufacturer will cover 50% of the replacement cost. See the table below.

▶ The “cost” is the purchase price of the defective product or component at the time the warranty claim is made or the price of a comparable product or component if the original product or component is no longer in production.

▶ For example, a purchase is made on January 1, 2002. If a warranty claim is made anytime from January 1, 2002 to December 31, 2004, the manufacturer is responsible for 100% of the cost to repair or replace the defective component. If a warranty claim is made on January 1, 2005 anytime up to December 31, 2021, the cost to the original purchaser is 50%, and the manufacturer is responsible for 50%.

▶ When the option of replacing or repairing the mattress or foundation is approved, only the defective item or component will be replaced and not the set.

▶ The warranty will be honored

What will void this warranty:

- ▶ Use of unauthorized components in conjunction with this iSleep product.
- ▶ Tampering or opening components of the warranted product or component.
- ▶ Tears, punctures or damages caused by improper use, negligence, excessive

strain, improper installation, accidents, or acts of nature such as but not limited to lightning damage.

- ▶ Sale, transfer or other disposal of the warranted product or component.

Limitations:

▶ Your exclusive remedy, IN LIEU OF ALL INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING FOR NEGLIGENCE, is limited to repair or replacement of any product or components deemed to be defective under the terms and conditions stated above. No other warranty is expressed or implied, and iSleep will bear no other expenses.



- ▶ Repair or replacement of a component does not extend the limited warranty or begin a new limited warranty period.

- ▶ iSleep reserves the right to refuse to repair or replace any product or component that is returned in an unsanitary condition.
- ▶ This limited warranty applies to normal residence use only.
- ▶ The manufacturer's liability is limited to this expressed warranty.
- ▶ ANY IMPLIED WARRANTIES APPLICABLE TO THIS PRODUCT ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

NEVER LET INFANTS OR PHYSICALLY CHALLENGED PERSONS SLEEP ON THIS MATTRESS.

Infants 12 months or younger, or physically challenged persons can suffocate while using this mattress if they become trapped between mattress and frame or wall, become wedged against adult and mattress, or sink into mattress while on stomach. Infants, physically challenged persons, or anyone insensitive to heat or with poor circulation may not be aware of contact with, or be able to move away from the mattress heating system, possibly resulting in injury.

Return Policy and Procedures

We're confident that you will be completely satisfied with your iSleep products. And that is not all. iSleep is dedicated to helping you sleep better. That is the iSleep Better Promise. We will help you, coach you, and modify your mattress if necessary to improve your comfort and sleep.

But if you decide to return the bed after the 100-Day In Home Test Rest period, contact Customer Service at 1-800-219-3151 right away. Customer Service will provide you with a "Return Authorization" number that will be valid for 30 days along with instructions for packing and returning your bed. No returns can be accepted without an authorization number. All returned merchandise must be in good condition. Foundations, metal bed frames, and temperature control system are the best available in the industry and will work with other mattresses if you decide to return your iSleep Bed. Those items are not part of the Test Rest and are not returnable. You are only responsible for return shipping of the mattress and this can usually be done via Fedex using our discount shipping rate at a very reasonable cost.

All refunds will be issued to the original method of payment within approximately 15 business days after all products have been received at iSleep. All return shipping and incidental charges are the customer's responsibility.

SERIAL NUMBER: _____

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